

# 2015 Community Resource Guide

Containing resource connections for Childcare, Clothing,  
Employment Training, Housing, Mental Health, and Transportation Services

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# Childcare

## Early Childhood Initiative (ECI)

ECI is a voluntary home visiting program in Madison/Dane County, Wisconsin for pregnant women and families with children aged 0-3. ECI services are grounded in the knowledge that families are more successful when parents and children have access to responsive, comprehensive and community-based support. Families must live in one of the areas listed below in the contact section to be eligible.

### Contact Information

#### Allied Area

2225 Allied Drive  
Madison, WI 53711  
**Phone:** 608-273-6600  
**Fax:** 608-273-6601

#### Southwest Madison/Russett Road

5810 Russett Road  
Madison, WI 53711  
**Phone:** 608-273-6625  
**Fax:** 608-273-6624

#### Leopold Area

3301 Leopold Way #108  
Madison, WI 53711  
**Phone:** 608-273-6955  
**Fax:** 608-273-6699

#### Sun Prairie/Marshall

1632 W. Main Street #9  
Sun Prairie, WI 53590  
**Phone:** 608-825-2165  
**Fax:** 608-834-1713

**Website:** [www.danecountyhumanservices.org/eci/](http://www.danecountyhumanservices.org/eci/)

## MATC Child and Family Center

Madison College Child and Family Center is open to MATC students and staff. Tuition rates are based on a sliding fee scale. This sliding fee scale uses family size and income to determine specific tuition rates.

At the Truax and Downtown Centers, children may be scheduled for mornings, full days or full time. Both centers also offer before 4-K care (7:15-9:00) and after 4-K care (12:00-4:30). A minimum of two days per week is required.

## Contact information

### Downtown Campus

211 North Carroll St, Room D319  
Madison, WI 53703

**Phone:** (608) 258-2424

**Fax:** (608) 258-2415

### Truax Campus

1701 Wright St, Room D1683  
Madison, WI 53704

**Phone:** 608-246-6766

**Fax:** 608-246-6488

**Website:** [www.madisoncollege.edu/cfc](http://www.madisoncollege.edu/cfc)

## **Wisconsin Shares - Child Care Subsidy Program**

Wisconsin Shares helps families pay for child care. If the parent is eligible, child care can be subsidized for children under the age of 13 (up to 19 if special needs).

The parent's share of the cost is determined on a sliding scale depending on the family's income, family's size, number of children in subsidized care, and the type of child care service chosen.

## Contact Information

1819 Aberg Ave  
Madison, WI 53704  
**Phone:** 888-794-5556  
**Fax:** 608-242-7410

Apply online:  
<https://access.wisconsin.gov/>

**Website:** [www.dcf.wisconsin.gov/childcare/wishares/eligibility.htm](http://www.dcf.wisconsin.gov/childcare/wishares/eligibility.htm)

# Clothing

## Community Action Coalition (CAC) Clothing Center

Individuals in need can receive items such as shoes, boots, uniform pants and tops, nursing scrubs, coveralls, etc. that are required for employment. This program is only open to individuals who are referred by staff from an employment and training program (Urban League of Greater Madison, Centro Hispano, YWCA, other similar organizations) and those who are employed or actively seeking employment in a job that requires specific clothing that is not provided by the employer.

### Contact Information

1717 N. Stoughton Rd  
Madison, WI 53704  
**Phone:** 608-246-4730 ext. 214  
(Coordinator for Case Management)

**Website:** [www.cacscw.org](http://www.cacscw.org)

## Madison Outreach Ministry

Madison Outreach Ministry serves the Middleton Cross Plains School District area and the West side of Madison. It has a clothing center that provides gently used clothing and linens free of charge. One must have residence within the service area to be eligible.

### Contact Information

3502 Parmenter Street  
Middleton, WI 53562  
**Phone:** 608-826-3417

**Website:** [www.momhelps.org](http://www.momhelps.org)

## Goodwill

### Locations

2127 East Springs Drive  
Madison, WI 53704  
**Phone:** 608-246-3147

4530 Verona Road  
Madison, WI 53711  
**Phone:** 608-271-4687

2501 Royal Avenue  
Monona, WI 53713  
**Phone:** 608-224-0781

6291 McKee Road  
Fitchburg, WI 53719  
**Phone:** 608-268-5160

**Website:** [www.goodwillscwi.org/](http://www.goodwillscwi.org/)

## Savers

### Locations

2002 Zeier Road  
Madison, WI 53704  
608-441-1380

**Website:** [www.savers.com](http://www.savers.com)

## St. Vincent de Paul

### Contact Information

1309 Williamson Street  
Madison, WI 53703  
608-257-0673

213 South Klein Drive  
Waunakee, WI 53597  
608-850-6271

6301 Odana Road  
Madison, WI 53719  
608-278-2924

Dig 'n Save location  
1900 South Park Street  
Madison, WI 53713  
608-250-6370

513 West Verona Avenue  
Verona, WI 53593  
608-848-4500

**Website:** [www.svdpmadison.org/](http://www.svdpmadison.org/)

# Employment Training

## Urban League of Greater Madison – Multiple Services

The mission of the Urban League of Greater Madison is to ensure that African Americans and other community members are educated, employed and empowered to live well, advance professionally and contribute to the common good in the 21st Century. The Urban League provides multiple job training programs

### Contact Information

2222 S. Park St, Suite 200

Madison, WI 53713

**Phone:** 608-729-1200

**Website:** [www.ulgm.org](http://www.ulgm.org)

### **Culinary Creations Food Service Program – ULGM**

This program provides 12 weeks of food service/ processing skills, food safety, personal hygiene, cross-contamination and allergens, time and temperature, cleaning and sanitation, the proper use of food stations, and working part of a team. Upon program completion, the Urban League assists participants in taking the next steps toward pursuing employment in the Foodservice field. The program also readies individuals for our individualized job placement and coaching support.

### **Customer Service and Sales Academy – ULGM**

Because customer service and sales are critical factors in the sustainability and growth of so many economic industries, the Urban League strives to help local employers build a diverse, world-class workforce while simultaneously providing employment training and opportunities to unemployed and underemployed individuals.

### **Foundations for the Trades Academy – ULGM**

Participants will focus on learning industry skills and have a chance to apply new skills with hands-on experience. The program consists of training in blueprint reading, using hand and power tools on a work site, construction math and measuring, obtaining the OSHA 10 certification and First Aid/CPR training, apprenticeship exam prep, and employability skills. Upon program completion, the Urban League assists participants in taking the next steps toward pursuing an apprenticeship or employment in the field.



### **Foundations Work Readiness Academy – ULGM**

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This program provides career counseling, employment skills and computer training, job coaching, job placement assistance, and referrals to other community resources as needed.

### **Healthcare Administrative Training Academy – ULGM**

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Prepares individuals for administrative and clerical careers in the high-demand health care sector. Participants earn Madison College credits, including Medical Terminology, Health Care Customer Service, and Health Care Privacy.

### **Information Technology (IT) Careers Academy – ULGM**

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IT Careers Academy prepares individuals for entry level IT Help Desk positions. This seven-week course provides paid work experience as well as entry level training including hardware, software, networking, security, audio/visual equipment, and Help Desk operations which provide a foundation for other IT careers.

## **YWCA – Multiple Services**

The YWCA Madison provides leadership in our community to create social change for all racial, ethnic, gender and economic groups. Through YWCA programming and collaborative initiatives, individuals, families and the community at large are empowered to greatly improve quality of life.

### **Contact Information**

#### **Downtown location**

101 E. Mifflin Street, Ste. 100

Madison, WI 53703

**Phone:** 608-257-1436

#### **Empowerment Center**

3101 Latham Drive

Madison, WI 53713

**Website:** [www.ywcamadison.org](http://www.ywcamadison.org)

## **Construct-U**

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Hands-on work and classroom training pave a clear path to apprenticeships in the construction field of choice. Upon completion, four certifications will be issued. Clients are referred directly to construction employers and apprenticeship programs to jump-start a career.

## **YWeb Career Academy**

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YWeb Career Academy (YWebCA) is a job training program for women and people of color ages 17 to 25 who are underrepresented in the technology field. Through this training, there will be access to careers with family-sustaining wages and will help meet the labor market gap that threatens the tech industry in Wisconsin.

The training series, which will be held at the YWCA Empowerment Center, will include the following:

- Job-readiness skills, including how to write resumes and cover letters
- hands-on learning in computer programming, including HTML5/CSS, JavaScript, Node.js, user experience design, and project management
- Weekly project-based assessments, reviewed by industry experts
- Final capstone project
- Field trips to local tech companies
- paid internship for each student who completes the class

# Housing

## City of Madison Home-Buy the American Dream

The City of Madison Home-Buy the American Dream program provides a long-term deferred loan to assist low-to-moderate income first-time homebuyers with purchasing a single-family home, condominium, or half-duplex located within Dane County and/or the City of Madison. The program offers loan assistance ranging from a minimum of \$1,000 loan and a maximum of \$5,000 for Dane County homes and a maximum of \$10,000 for City of Madison homes.

### Contact Information

Madison Municipal Building  
215 Martin Luther King Jr.  
Madison, WI 53703  
**Phone:** 608-266-4223

**Website:**

[www.cityofmadison.com/dpced/economicdevelopment/first-time-homebuyers/1640/](http://www.cityofmadison.com/dpced/economicdevelopment/first-time-homebuyers/1640/)

## Community Action Coalition for South Central Wisconsin

Provides housing assistance to homeless or near-homeless individuals, families, those with HIV/AIDS, recent immigrants and others in order to stabilize their situations and maintain decent, safe and affordable housing. Services include assistance locating and securing housing, housing consultation information and referral, landlord/tenant mediation, budget consultation, and family support.

### Contact Information

1717 N. Stoughton Rd  
Madison, WI 53703  
**Phone:** 608-266-4730

**Website:** [www.cacscw.org](http://www.cacscw.org)

## Dane County Human Services Emergency Assistance Grants

The Emergency Assistance Grant provides rent, mortgage, or security deposit assistance to families experiencing a qualifying emergency of impending homelessness (eviction/foreclosure) or homelessness (and moving into a new place) because of domestic violence, car repair expenditures, out of pocket medical costs not covered by MA or private medical insurance, unusually high energy bills, significant reduction in child support income, significant reduction in pay or work hours, job termination or layoffs, unemployment insurance ending, uninhabitable housing, fire, flood or natural disaster. Assistance is provided within five business days.

### Contact Information

Emergency Assistance Desk

**Phone:** 608-288-2460

Apply in person:

Job Center

1819 Aberg Ave., Suite D

Madison, WI 53704

**Phone:** 888-794-5556

**Website:** [www.danecountyhumanservices.org/employment/emergency\\_assistance.aspx](http://www.danecountyhumanservices.org/employment/emergency_assistance.aspx)

## Habitat for Humanity First Time Homebuyer Program

Habitat for Humanity provides home ownership opportunities for low-income people. Applicant must have reasonable credit, work 325-375 hours on a home (theirs or another), and have \$25,000 in gross household income. Habitat provides volunteer labor and some donated building materials to reduce the cost of the home. Homeowner pays 0% interest mortgage. All mortgage payments go towards building more homes for low-income families.

### Contact Information

1014 Fielder Ln. Ste. 29

Madison, WI 53713

**Phone:** 608-255-1549 ext. 101  
(Family Services Coordinator)

**Websites:**

[www.habitatdane.org](http://www.habitatdane.org)

[www.habitatdane.org/apply-home](http://www.habitatdane.org/apply-home)

## **Madison Development Corporation**

Affordable rental apartments for low and moderate-income tenants. Rents are not to exceed 30% of the tenant's total income. Eligibility: Income limits vary in categories such as below 50% of county median income, to below 80% of county median income.

### **Contact Information**

550 W. Washington Ave  
Madison, WI 53703  
**Phone:** 608-256-2799 ext. 214

**Website:** [www.mdcorp.org](http://www.mdcorp.org)

## **Middleton Outreach Ministry**

Case Managers provide housing counseling and financial mentoring, which helps prevent eviction and assists in maintaining long-term stable housing through the Preventing Homelessness program. Aid for rent, security deposits, utilities and other critical needs make the difference in a crisis.

**Area served:** Middleton/Cross Plains School District and west Madison areas north of the Beltline and west of Midvale Blvd, excluding Allied Drive neighborhood. Also serves members of sponsoring congregations.

### **Contact Information**

3502 Parmenter Street  
Middleton, WI 53562  
**Phone:** 608-826-3417

**Website:** [www.momhelps.org](http://www.momhelps.org)

## **Movin' Out, Inc.**

Assists eligible individuals and their families with gap financing to purchase or rehabilitate a home. The Home Loan Fund provides no-interest, deferred loans, and down payment grants to low income people with disabilities to subsidize first-time home purchase.

**Eligibility:** Low-income households with one member with a permanent developmental, physical, sensory, medical or mental health disability or a combination of impairments.

### **Contact Information**

600 Williamson St. Ste. L-1  
Madison, WI 53703  
**Phone:** 608-251-4446 ext.7

**Website:** [www.movin-out.org](http://www.movin-out.org)

## **Porchlight – Multiple services**

Porchlight provides emergency shelter, food, employment services, counseling, and affordable transitional and permanent housing to homeless people in the Dane County area. Porchlight's services are designed to foster independence and the transition into permanent housing and employment.

Porchlight is the largest supplier of low-cost housing in Dane County and is comprised of an emergency shelter for men, housing and services for men and women suffering from serious mental illnesses, veterans, adults in recovery from alcohol and/or drug addictions, and low-income women, men and children.

### **Contact Information**

306 North Brooks Street  
Madison, WI 53715  
**Phone:** 608-257-2534

**Website:** [www.porchlightinc.org](http://www.porchlightinc.org)

## **Affordable Housing**

Porchlight, Inc. exists not to just provide emergency shelter and low-cost housing to the homeless, but to help people build stable, independent lives by acquiring job and life skills and finding permanent employment. We operate several programs that help people with emergency shelter, transitional and permanent housing, job counseling and

training, and low-cost transitional and permanent housing. These are available to families and individuals in each stage of their transition from homelessness and poverty to economic independence.

Porchlight also assists with Mental Health services. Refer to the Mental Health section of this guide for more information.

### **DIGS – Eviction Prevention**

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DIGS (Dwelling Intervention Grants & Sustenance) provides assistance designed to prevent homelessness in the wake of a short-term financial emergency for a household.

Households at risk of losing their housing and becoming homeless or households that are homeless are connected to the DIGS program. The DIGS Program Coordinator makes an assessment of the household's specific needs, makes referrals to other programs and services, and determines the need for direct financial assistance.

### **Emergency Shelter**

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Porchlight provides temporary emergency shelter to single men at its Drop-In Shelter and two overflow shelters. Guests receive two hot meals per day, personal grooming supplies, laundry facilities, and counseling services. During the winter months, Porchlight serves an average of 160-180 men each night.

### **Hospitality House**

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Hospitality House is Porchlight's daytime resource center for homeless and low-income people in Dane County. Services at Hospitality House include employment and housing counseling, assistance in obtaining identifications, personal hygiene essentials, and telephone and mail services.

## **Single Family Home Ownership Program – Urban League**

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The Urban League's award-winning Single Family Home Ownership Program helps low-income families work toward economic self-sufficiency through home ownership. This innovative program provides single-family housing with affordable rents and an option to purchase at the end of the program. Participating families receive training and counseling.

At the end of the program, families have the option to purchase the house at an affordable price with no down payment.

### **Contact Information**

Vicki Wright, Program Coordinator  
2222 S. Park St. Suite 200  
Madison, WI 53713  
**Phone:** 608-729-1205

**Website:** [www.ULGM.org](http://www.ULGM.org)

### **St Vincent de Paul – Multiple Services**

The mission of St Vincent de Paul is to help the needy through charity and direct help. In Madison, the society of St Vincent de Paul operates multiple thrift stores and two shelters.

### **Contact Information**

**Phone:** 608-442-7200

**Website:** [www.svdpmadison.org](http://www.svdpmadison.org)

### **Seton House – St Vincent de Paul**

Transitional Housing for single women or women with children – no adult males are allowed on the premises. All units are furnished and utilities are paid by St Vincent de Paul. Program fees are paid by clients, and the housing is transitional, up to 24 months. Many tenants are single parent families who have lost shelter time in Madison and need more time to find permanent housing.

### **The Port – St Vincent de Paul**

A group home for men. Three meals a day are served. Hot showers, clean linen, and a free washer and dryer for clothes are provided. A staff member is on duty 24 hours a day. Some men need emergency shelter and stay less than a week. Some need to save enough money in order to move into their own apartment. They stay less than four months. Some men are not able to live entirely independently. They view the Port as their home.



## Tenant Resource Center

Provides in-depth housing, limited funding, information, and referrals for help finding and maintaining housing. This includes calls about rental assistance, eviction prevention, public housing, Section 8 housing, subsidized housing, and transitional/short-term housing. Also have links to online housing search websites.

### Contact Information

#### Main Office

1202 Williamson Street, Suite 102  
Madison, WI 53703  
**Phone:** 608-257-0006

#### Housing Help Desk

1819 Aberg Ave Rm. 2  
Madison, WI 53704  
Call main office for hours

## Wisconsin Housing and Economic Development Authority (WHEDA)

**WHEDA Advantage:** Home Mortgage Loans for low and moderate-income individuals and families, primarily for first-time buyers.

### Contact Information

201 W. Washington Ave Ste. 700  
Madison, WI 53703  
**Phone:** 800-334-6873

**Website:** [www.wheda.com](http://www.wheda.com)

## YWCA Housing for Women

The YWCA Madison's downtown location features affordable apartments for low-income women, providing a safe and supportive permanent home conveniently located on the Capitol Square, with easy access to all city bus lines.

### Contact Information

101 E. Mifflin Street, Suite 100  
Madison, WI 53703  
**Phone:** 800-334-6873

**Website:** [www.ywcamadison.com](http://www.ywcamadison.com)

# Mental Health

## Journey Mental Health Center

Adult outpatient services for mental health problems, substance abuse, and developmental disabilities are provided by licensed Master and Psychologist level therapists. Journey Mental Health Center provides individual, family, and group services. Psychiatry services are integrated into treatment. Counseling and psychiatry services may be offered for individuals who struggle to maintain psychiatric stability in the community.

### Contact Information

625 W. Washington Avenue  
Madison, WI 53703  
**Phone:** 608-280-2700

**Website:** [www.journeymhc.org/services/adult](http://www.journeymhc.org/services/adult)

## Recovery Dane

Recovery Dane serves as the information and referral line for access to all Dane county-funded mental health and substance abuse programs, as well as other private treatment options.

### Contact Information

2025 Atwood Ave  
Madison, WI 53704  
**Phone:** 608-237-1661

**Website:** [www.recoverydane.org](http://www.recoverydane.org)

## **Porchlight – Multiple services**

Porchlight, Inc. exists not to just provide emergency shelter and low-cost housing to the homeless, but to help people build stable, independent lives by acquiring job and life skills and finding permanent employment. We operate several programs that help people with emergency shelter, transitional and permanent housing, job counseling and training, mental health services, and low-cost transitional and permanent housing. These are available to families and individuals in each stage of their transition from homelessness and poverty to economic independence.

Porchlight also assists with Housing services. Refer to the Housing section of this guide for more information.

### **Contact Information**

306 North Brooks Street  
Madison, WI 53715  
**Phone:** 608-257-2534

**Website:** [www.porchlightinc.org](http://www.porchlightinc.org)

## **Safe Haven**

Safe Haven provides temporary housing and support services for homeless men and women with mental illness. Safe Haven offers basic services as well as a psychiatric clinic. For many clients Safe Haven is an entry point to the community's resources and shelter system.

Safe Haven offers 14 beds for overnight guests and additional daytime services for drop-in visitors. Safe Haven clients are provided with meals, free laundry facilities and showers, phone and mail services, community support groups, assistance from experienced staff members and referrals to community agencies. Safe Haven is staffed 24 hours a day, seven days a week.

# Transportation

## Dane County Transportation Information Line

This center will provide information and assistance to help you learn about and connect with transportation resources. The center is staffed with a Mobility Manager who provides personalized assistance with your transportation needs, designs a transportation plan based on your individual circumstances, and provides information on all travel options available.

### Contact Information

1202 Northport Drive  
Madison, WI 53704

**Phone:** 608-242-6489

608-242-6200 (Front Desk)

**Website:** [www.danecountyhumanservices.org](http://www.danecountyhumanservices.org)

## JobRide- YWCA

JobRide is an innovative program that provides transportation for low-income people going to/from work.

- JobRide provides transportation to areas that are inaccessible during non-peak public transportation hours, which include nights, weekends, and holidays.
- The service operates 24 hours a day, every day of the year.
- Ride priority and subsidized fares are provided to clients who are at or below 200% of the Federal Poverty Income Guidelines.
- All rides must be pre-scheduled.
- YW-Transit partners with the Guaranteed Ride Home program which provides taxi vouchers to ride share participants for emergencies.

### Contact Information

**Phone:** 608-316-6888

**Website:** [www.ywcamadison.org](http://www.ywcamadison.org)

## Madison Metro

31-Day Passes for low-income riders are offered at a discounted rate. Passes are available for sale on a first-come, first-served basis on the 1st and 15th days of each month. Supplies are limited on both dates, so riders are encouraged to purchase their passes on or as close to these available dates as possible.

To be eligible to purchase a low-income pass, riders must do ONE of the following:

- Fill out a self-certification form that income is at or below 150% of national poverty guideline. A 6-month Low Income Pass eligibility card will be issued.
- Show Low Income Pass eligibility card at time of purchase.
- Show QUEST card at time of purchase.

### Additional Purchase Information

- Purchases are limited to one pass per person, per month.
- Passes must be purchased in-person.
- Passes are available on a first-come, first-served basis.

### Contact Information

**Phone:** 608-266-4466

**Website:** [www.cityofmadison.com/metro/fares/lowincomepass.cfm](http://www.cityofmadison.com/metro/fares/lowincomepass.cfm)

# Miscellaneous

## United Way 2-1-1

United Way 2-1-1 is an information and referral service that connects people to a variety of resources such as:

- Help paying bills
- Housing search assistance
- Support groups
- Food pantries
- Community clinics
- Many more!

United Way 2-1-1 is available every hour of every day and can assist in many languages.

### Contact Information

**Phone: 2-1-1**  
24 hours a day 7 days a week

**Website:** <https://www.unitedwaydanecounty.org/2-1-1/>

**Online Database Search:** <http://www.referweb.net/uwdc/>